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# Retour sur l'usage des outils collaboratifs dans une approche de Knowledge Management globalisée

Louis Pierre Guillaume  
Schneider Electric

Life Is On



# Schneider Electric, the global specialist in energy management and automation...

€25 billion

FY 2016 revenues

~5%

of revenues  
devoted to R&D

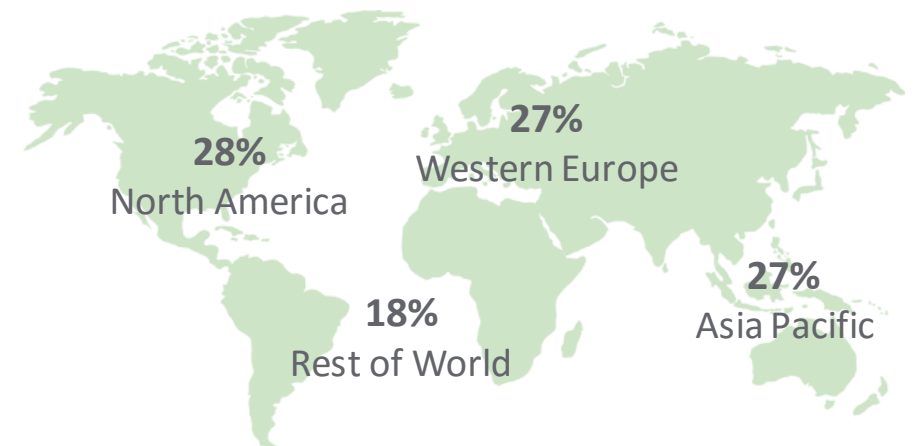
~160,000

people in 100+  
countries

## Diversified End Markets – FY 2016 revenues



## Balanced Geographies – FY 2016 revenues



# People at the heart of our KM system



## Communities@ Work

### Communities

Trust-based groups of **people** where knowledge easily flow, grow and create value



## People

**Internal Encyclopedia**  
A common language for an effective communication between **people**



### Expertise & Knowledge Transfer

Making the most of our technology so that **experts** can easily be found.

Promote giving culture so that **employees** are available to help others

# Employee Digital Experience



# Employee Digital Experience Tools

## Organized Knowledge

Global Intranet

People Directory

Basic doc  
Management

Web site for teams

Advanced doc  
Management

Global search

For all



Advanced and  
specialized search

For groups of specialists

## Free Knowledge

Enterprise Social  
collaboration

Unified Com

Internal Wikipedia

Translation

Team space

For all

For groups of  
specialists



# Reward & Recognition Programs



# Q&A

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