

# Louis-Pierre GUILLAUME

## Profile



**My ambition:** Make knowledge grow, flow and create value, with people at the centre.

**My expertise:** Boost the strategic transformation of international companies through programs encompassing change management, knowledge transfer, social learning, well-being, collaboration and digitization.

**My method:** Start from a business objective and a white page, co-design the change with a bottom-up approach, and realize the transformation with the help of a small diverse team assisted by many local change agents. I measure the realization of the business objective and the engagement via analytics.

**Interests:** People Development, Well-Being, Training, Teaching, Business, Economics, Technology, Science, Mechanics, Robotics.

**Specialties:** Conference Speaker, Social Collaboration, Strategic Planning, Cultural Transformation, Digitization, Change Management, Program Management, Consulting, Knowledge Management, Communities of practices, Document Management, Business Process Analysis, Survey Design, Business Analytics, Data Visualization.

Strong experience in multicultural and international environments, with English as the main working language. Experience of expatriation in Canada during five years.

Citizenship: French - Married, two children (21, 19)

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## Professional Experience

### Schneider Electric ([SE](#)), France

**Director - Knowledge Management Office (since January 2011).** Federate 180+ communities of practice with 20,000 members, interacting on our social enterprise network. Lead the Schneider internal Wikipedia. Coaches several global knowledge management projects. Deliver performance management trainings.

### AREVA T&D, France

**Enterprise Collaboration and KM Domain Manager (Dec 2009 – Dec 2010).** Deployed best practices for virtual team collaboration and collaboration tools.

### Schlumberger ([SLB](#)), France

**Collaboration Business Program Manager (May 2007- Nov 2009).** Managed the Pilot of the Collaboration project, aiming at instilling a collaboration culture and provide the Microsoft environment to efficiently team up internally and externally. The pilot was deployed to 2300 users.

**Corporate Portal & Search Business Project Manager (Nov 2003 - Apr 2007).** Managed the corporate employee portal, enterprise search, online translation and Schlumberger Wikipedia.

**Community Manager & Business Process Manager (Mar 2002 – Oct 2003).** Created and lead the global bid management community. Lead the design of the global Project Accounting processes.

**Technical Documentation Project Manager (Nov 1997 - Feb 2002).** Designed and led the global deployment of the XML Document Management System for product documentation.

## Parker Williborg ([PW](#)), France

Senior consultant (Feb 1994 - Oct 1997). Reorganization, document and knowledge management.

## Bureau van Dijk ([BvDIC](#) & [BvDEP](#)), France

Sales engineer (Mar 1993 - Aug 1993). Custom-made databases on CDs

## Marie de France High School ([CMF](#)), Montreal, Canada

Computer Sciences Trainer (Sep 1989 - Jun 1991).

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## Education

1990-1992 MBA, International Marketing - [McGill University](#) (Canada)

1987-1989 Master of Sciences, Applied Mathematics - [Ecole Polytechnique de Montréal](#) (Canada).

1983-1988 Master of Sciences, Robotics, and Automation Engineering - [ESIEE](#) (France)

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## Languages

**French:** Mother tongue    **English:** Very Fluent    **German:** Intermediary    **Spanish:** Beginner

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## Certification & Affiliations

- University instructor at Kedge Business School, SKEMA and CNAM (2016-2017)
  - Certified MindGym trainer for *Great Feedback* and *Performance Coaching*, since Dec. 2016
  - Well-Being trainer, via The Energy Project, since Nov. 2016
  - Certified facilitator of the LEGO® SERIOUS PLAY® methodology since Sept. 2016
  - MOOCs on analytics, business statistics and survey with the R software, 2014-2016
  - Secretary of [COP-1](#), the French association of managers of big companies involved in KM.
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## Professional Achievements

- 90+ presentations and publications listed on <http://www.guillaume.nu/resume.htm>
  - [Winner of the 2017 European MAKE Award](#) organized by *Teleos and the Know Network*.
  - [Finalist of the 2017 KM Reality Award](#) organized by *KMWorld*.
  - CEO *Connect People Gold Trophy* in 2015 for the Schneider Communities@Work program.
  - CEO *Performed by Schlumberger Silver Award* in 2010 for the Coll@borate project.
  - CIO *IT Innovation Gold Award 2007* for *Speedia*, the Schlumberger Wikipedia.
  - CEO *Performed by Schlumberger Bronze Award* in 2002 for *EDMS* project.
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## Personal Interests

- Swimming, science-fiction, architecture, gardening, do-it-yourself, cooking, [photography](#), art.