

Louis-Pierre GUILLAUME

**Expert in knowledge management,
collaboration & digital transformation**



Profile

My ambition: Make knowledge grow, flow and create value, with people at the centre.

My expertise: Boost the strategic transformation of international companies through programs encompassing digital transformation, modern workplace, knowledge transfer, social learning, change management and well-being.

My method: Start from a business objective and a white page, co-design the change with a bottom-up approach, and realize the transformation with the help of a small diverse team assisted by many local change agents. I measure the realization of the business objective and the engagement via analytics.

Interests: People Development, Well-Being, Training, Teaching, Business, Economics, Technology, Science, Mechanics, Robotics, Artificial Intelligence.

Specialties: Consulting in Knowledge Management, Conference Speaker, Social Collaboration, Strategic Planning, Cultural Transformation, Digitization, Change Management, Program Management, Knowledge Management, Communities of practices, Document Management, Business Process Analysis, Survey Design, Business Analytics, Data Visualization.

Strong experience in multicultural and international environments, with English as the main working language. Experience of expatriation in Canada for five years.

Citizenship: French - Married

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Professional Experience

Amalte (A), France

Consultant (since November 2018). Strategic and Operational Consulting in Knowledge Management to Improve Organization Efficiency.

Tereos (T), France

Know-How Director for Industrial Excellence (June-September 2018). Build the Expert Competency program within the strategic technical domains. Deploy communities of practice of technical expertises. Coach on the usage of Microsoft Office 365 (Teams, SharePoint ...).

Schneider Electric (SE), France

Director - Knowledge Management Office (Dec 2010 – May 2018). Led the knowledge management and social collaboration strategy. Coached several global knowledge management projects. Designed and managed the program of communities of practices, with after 6 years of growth federated 180+ communities with 20000 members. Led the Schneider internal Wikipedia, with 7000 articles and 1500 contributors. Delivered performance management trainings to managers. Co-authored research papers with universities. Led a well-being initiative during 2 years.

AREVA T&D, France

Enterprise Collaboration and KM Domain Manager (Dec 2009 – Nov 2010). Deployed best practices for virtual team collaboration. Transferred to Schneider following purchase of Areva T&D.

Schlumberger ([SLB](#)), France

Collaboration Business Program Manager (Nov 1997 - Nov 2009). Managed the Pilot of the Collaboration project, aiming at instilling a collaboration culture and provide the Microsoft 2007 environment to efficiently team up internally and externally. Managed the corporate employee portal, enterprise search, online translation and Schlumberger Wikipedia. Led the global deployment of the document management system for the technical documentations of all the Schlumberger tools.

Parker Williborg ([PW](#)), France

Senior consultant (Feb 1994 - Oct 1997). Consultancy for reorganization and knowledge management.

Bureau van Dijk, France

Sales engineer (Mar 1993 - Aug 1993). Custom-made databases on CDs

Marie de France High School ([CMF](#)), Montreal, Canada

Computer Sciences Trainer (Sep 1989 - Jun 1991).

Education

1990-1992 MBA, International Marketing - [McGill University](#) (Canada)

1987-1989 Master of Sciences, Applied Mathematics - [Ecole Polytechnique de Montréal](#) (Canada).

1983-1988 Master of Sciences, Robotics, and Automation Engineering - [ESIEE](#) (France)

Languages

French: Mother tongue **English:** Very Fluent **German:** Intermediary **Spanish:** Beginner

Certifications, Affiliations, Volunteering

- Vice-President of [COP-1](#), the French association of managers of big companies involved in KM
 - Student mentor at [Institut Télémaque](#)
 - University instructor at [Kedge Business School](#), [SKEMA Business School](#) and [CNAM](#) (since 2016)
 - Certified [MindGym](#) trainer for *Great Feedback* and *Performance Coaching* (2016-2018)
 - Well-Being trainer, via [The Energy Project](#) (2016-2018)
 - Certified facilitator of the LEGO® [SERIOUS PLAY](#)® methodology (since 2016)
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Professional Achievements

- 90+ presentations and publications listed on <http://www.guillaume.nu/resume.htm>
 - Winner of the [2017 European MAKE Award](#) organized by *Teleos and the Know Network*.
 - Finalist of the [2017 KM Reality Award](#) organized by *KMWorld*.
 - CEO *Connect People Gold Trophy* in 2015 for the Schneider Communities@Work program.
 - CEO *Performed by Schlumberger Silver Award* in 2010 for the Collaboration project.
 - CIO *IT Innovation Gold Award 2007* for *Speedia*, the Schlumberger Wikipedia.
 - CEO *Performed by Schlumberger Bronze Award* in 2002 for the Document Management System.
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Personal Interests

- Swimming, science-fiction, architecture, gardening, do-it-yourself, cooking, [photography](#), art.