

# Louis-Pierre GUILLAUME



## Profile

**My ambition:** Make knowledge grow, flow and create value, with people at the centre.

**My expertise:** Boost the strategic transformation of international companies through programs encompassing change management, knowledge transfer, social learning, well-being, collaboration and digitization.

**My method:** Start from a business objective and a white page, co-design the change with a bottom-up approach, and realize the transformation with the help of a small diverse team assisted by many local change agents. I measure the realization of the business objective and the engagement via analytics.

**Interests:** People Development, Well-Being, Training, Teaching, Business, Economics, Technology, Science, Mechanics, Robotics, Artificial Intelligence.

**Specialties:** Consulting in Knowledge Management, Conference Speaker, Social Collaboration, Strategic Planning, Cultural Transformation, Digitization, Change Management, Program Management, Knowledge Management, Communities of practices, Document Management, Business Process Analysis, Survey Design, Business Analytics, Data Visualization.

Strong experience in multicultural and international environments, with English as the main working language. Experience of expatriation in Canada for five years.

Citizenship: French - Married, two children

**Contact details:** +33 6 10 33 63 21 – [louis-pierre@guillaume.nu](mailto:louis-pierre@guillaume.nu) – <http://www.guillaume.nu>

---

## Professional Experience

### Tereos ([T](#)), France

**Know-How Director for Industrial Excellence (since June 2018).** Building the Expert Competency program within the strategic technical domains. Designing and supporting the deployment of the Expert Networks of Industrial Excellence and the technical communities of practice, through coaching and best-in-class methodologies. Measuring the value of these networks / communities. Supporting and influencing the digitization of Industrial Excellence key processes within the Tereos Ambition 2022 program. Coaching on the usage of Microsoft Office 365 (Teams, SharePoint ...).

### Schneider Electric ([SE](#)), France

**Director - Knowledge Management Office (Dec 2010 – May 2018).** Led the knowledge management and social collaboration strategy. Coached several global knowledge management projects. Designed and managed the program of communities of practices, with after 6 years of growth federated 180+ communities with 20000 members. This program received the "Connect People" Gold Trophy in 2015 from the CEO. Led the Schneider internal Wikipedia, with 7000 articles and 1500 contributors. Delivered performance management trainings to managers. Co-authored research papers with universities. Led a well-being initiative during 2 years.

### AREVA T&D, France

**Enterprise Collaboration and KM Domain Manager (Dec 2009 – Nov 2010).** Deployed best practices for virtual team collaboration. Transferred to Schneider following purchase of Areva T&D.

### Schlumberger ([SLB](#)), France

**Collaboration Business Program Manager (May 2007- Nov 2009).** Managed the Pilot of the Collaboration project, aiming at instilling a collaboration culture and provide the Microsoft environment to efficiently team up internally and externally. The pilot was deployed to 2300 users.

**Corporate Portal & Search Business Project Manager (Nov 2003 - Apr 2007).** Managed the corporate employee portal, enterprise search, online translation and Schlumberger Wikipedia.

**Community Manager & Business Process Manager (Mar 2002 – Oct 2003).** Created and lead the global bid management community. Lead the design of the global Project Accounting processes.

**Technical Documentation Project Manager (Nov 1997 - Feb 2002).** Designed and led the global deployment of the XML Document Management System for internal tools documentation.

## **Parker Williborg ([PW](#)), France**

**Senior consultant (Feb 1994 - Oct 1997).** Consultancy for reorganization and knowledge management.

## **Bureau van Dijk, France**

**Sales engineer (Mar 1993 - Aug 1993).** Custom-made databases on CDs

## **Marie de France High School ([CMF](#)), Montreal, Canada**

**Computer Sciences Trainer (Sep 1989 - Jun 1991).**

---

## **Education**

1990-1992 MBA, International Marketing - [McGill University](#) (Canada)

1987-1989 Master of Sciences, Applied Mathematics - [Ecole Polytechnique de Montréal](#) (Canada).

1983-1988 Master of Sciences, Robotics, and Automation Engineering - [ESIEE](#) (France)

---

## **Languages**

**French:** Mother tongue    **English:** Very Fluent    **German:** Intermediary    **Spanish:** Beginner

---

## **Certification, Affiliations, Volunteering**

- Vice-President of [COP-1](#), the French association of managers of big companies involved in KM
  - Student mentor at [Institut Télémaque](#)
  - University instructor at [Kedge Business School](#), [SKEMA Business School](#) and [CNAM](#) (since 2016)
  - Certified [MindGym](#) trainer for *Great Feedback* and *Performance Coaching* (2016-2018)
  - Well-Being trainer, via [The Energy Project](#) (2016-2018)
  - Certified facilitator of the LEGO® [SERIOUS PLAY](#)® methodology (since 2016)
- 

## **Professional Achievements**

- 90+ presentations and publications listed on <http://www.guillaume.nu/resume.htm>
  - Winner of the 2017 European MAKE Award organized by *Teleos and the Know Network*.
  - [Finalist of the 2017 KM Reality Award](#) organized by *KMWorld*.
  - CEO *Connect People Gold Trophy* in 2015 for the Schneider Communities@Work program.
  - CEO *Performed by Schlumberger Silver Award* in 2010 for the Coll@borate project.
  - CIO *IT Innovation Gold Award 2007* for *Speedia*, the Schlumberger Wikipedia.
  - CEO *Performed by Schlumberger Bronze Award* in 2002 for *EDMS* project.
- 

## **Personal Interests**

- Swimming, science-fiction, architecture, gardening, do-it-yourself, cooking, [photography](#), art.